

## Powerful programming, yet browser-level simplicity

Rolling a truck to a customer site isn't always practical. The transportation costs, labor rates, and unpredictable nature involved with site visits can make it difficult to remain profitable in an ever-more-competitive landscape. That's why remote programming capability is an absolute requirement in today's market. However, traditional remote programming has required you to install proprietary software on your techs' laptops. Not only does this make it difficult to track which machines can be used for maintenance; it also introduces an extra layer of complexity by requiring you to keep track of which version of the programming software can be used with which customer sites.



It's with these kinds of maintenance challenges in mind that ESI has developed,

for programming its **IP Server 900** business communications system, **Web ESI System Programmer (WESP)**. WESP is a **browser-based** system programming utility that lets you configure an IP Server 900 without the hassle of managing a piece of client software. Simply access the IP Server 900 with a Web browser, and you're instantly working with the correct programming tool. Even better, you can program any IP Server 900 from any computer with a data connection capable of reaching the system; no special software or configuration is required.

Programming the IP Server 900 is greatly simplified through use of *WESP*. Designed with the latest Web coding and design trends in mind, *WESP* provids Installers and System Administrators the ability to easily review and modify the programming on any IP Server 900. Although *WESP* is transparent to the phone system users, it greatly increases the accessibility and convenience of programming the system — which, in turn, lets you provide the user with a greater level of service and responsiveness. The intuitive, browser-based programming interface also makes learning *WESP* a snap, greatly decreasing the learning curve required for technicians to become proficient with programming the IP Server 900.

You name it; *WESP* lets you do it. Provision external eSATA hard drives used for ESI Media Management; configure system IP addresses; or perform flexible numbering swaps. *WESP* allows you full access to every Installer-accessible or System Administrator-accessible function of the IP Server 900.

## **Requirements and functionality**

- Browser compatibility WESP requires Microsoft<sup>®</sup> Internet Explorer<sup>™</sup> 6 (or higher) or Mozilla<sup>™</sup> Firefox<sup>™</sup> 3.6 or higher (currently, other browsers aren't supported).
- ESI system The IP Server 900 must have a data connection and be on a network to which the user's browser has access. Also, the system must be running system software version 0.1.2.45 (or higher).
- Functionality For the full list of system functions that can be set through WESP, refer to the IP Server 900
  Programming Manual (ESI # 0450-1307). To connect to the WESP page, you must supply the correct IP address
  and the Installer or Administrator password.

## About ESI

ESI (Estech Systems, Inc.) designs and manufactures high-performance phone systems for businesses and organizations. ESI uses advanced technology to design IP and digital communications systems that integrate built-in capabilities, advanced features, and highly differentiated applications into flexible products that are easy to use and keep employees productive. ESI has sold over 250,000 business communications systems through hundreds of factory-trained Certified Resellers. Founded in 1987, ESI is a privately held corporation with headquarters in Plano, Texas.



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